WinVoicePro

Interfaces for the NHS

voicetechnologies.co.uk/winvoicepro

WinVoicePro is a document creation and workflow management application developed by Voice Technologies in collaboration with the NHS, to save healthcare providers time and money.

It is a complete end-to-end solution that allows users to create letters, reports and other documents and distribute them electronically or in print. It is highly adaptable and Voice Technologies has developed efficient interfaces between WinVoicePro and other NHS systems. Users already familiar with WinVoicePro can move seamlessly between systems, making further time savings.

SCI-Diabetes Integration

Storing and retrieving database records for clinicians with access to SCI-Diabetes, the database used by NHS Scotland to track the clinical information, measurements and treatment of diabetic patients, was a manual process. When clinicians who do not have access to SCI-Diabetes needed to provide patient care, there was no clear workflow which resulted in duplication of effort with multiple systems and paper copies.

WinVoicePro's interface for SCI-Diabetes has eliminated duplication and is saving time for clinicians across NHS Scotland.

Key features

- WinVoicePro imports up-to-date patient information from the SCI-Diabetes database to part-populate documents for the user
- Users can amend, verify and store documents as normal within Electronic Patient Records (EPRs), DMS or portal systems
- Verified documents are uploaded to Electronic Medical Records (EMRs) and can be viewed by anyone authorised to access a patient's medical history
- WinVoicePro and SCI-Diabetes are automatically synchronised.

Key benefits

- Significant time savings by avoiding double data entry
- Fosters more accurate data recording for patients and appropriate system use
- Provides a proven means to integrate to other clinical systems, allowing bi-directional data flow.

SCI-Diabetes Integration

Dentist and Optometrist Dispatch feature

Medical Interoperability Gateway integration

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Dentist & Optometrist Dispatch

WinVoicePro's Dentist & Optometrist Dispatch feature is an enhancement to WinVoicePro's existing capabilities of electronic delivery. Existing WinVoicePro users require no additional training as the process for Dentist & Optometrist Dispatch follows the same workflow procedures.

Key features

▶ Automatically stays up-to-date with ISD (the national dentist and optometrist lists for Scotland) files
▶ Centralised control over the management of dentist, optometrist and GP lists
▶ Automated dispatch process means verified PDF documents are emailed immediately to the patient's referring practice inbox without secretarial intervention.

Key benefits

▶ Documents are emailed via the '@nhs.net' framework, adhere to standard practices and satisfy NHS security policies
▶ Centralised control of healthcare provider lists allows them to be updated easily and ensures accuracy
▶ Significant financial savings on printing, postage and resource time costs
▶ Eliminates the time involved in scanning hard-copies at the receiving practice, freeing up resources for other tasks.

MIG Integration

Medical Interoperability Gateway (MIG) was developed in partnership between EMIS Health and INPS. Their solution bridges the electronic gap between an NHS Hospital Trust and its affiliated GP surgeries, allowing electronic records to be formally transferred between the sites securely with traceability and accountability for a full audit trail.

Key features

▶ Clinical correspondence created in WinVoicePro can be sent electronically by pulling in recipient data from the MIG platform
▶ Automatic electronic document dispatch to multiple GPs
▶ If documents cannot be sent via MIG, or if dispatch fails, the secretarial team will be notified to print and post a copy of the document.

Key benefits

▶ A completely managed hospital-to-practice document processing solution
▶ Saves time by streamlining the administrative process
▶ Removes the need for documents to be printed, verified and posted leading to tangible cost savings.

Pre-requisites

A full on-site installation of WinVoicePro is the only pre-requisite for its Mobile, SCI-Diabetes and Dentist & Optometrist Dispatch plug-ins.

Availability

WinVoicePro SCI-Diabetes and WinVoicePro Dentist & Optometrist Dispatch are available immediately to NHS Boards in Scotland. Both follow a standard integration process that makes them equally applicable to NHS Trusts in England.

VOICE TECHNOLOGIES

Voice Technologies is an award-winning, employee-owned software solution provider serving the UK market. It helps organisations to reduce the time and cost of producing correspondence by using information and mobile workflow, speech recognition and digital dictation applications.

Paisley Office 10 Shuttle Street . Paisley PA1 1YD . 0141 847 5610
Sheffield Office 60 Shirland Lane . Sheffield S9 3SP . 0114 244 9960
enquiries@voicetechnologies.co.uk
voicetechnologies.co.uk

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