



Voice Technologies is an award-winning, employee-owned software solution provider serving the UK market. It helps organisations to reduce the time and cost of producing correspondence by using information and mobile workflow, speech recognition and digital dictation applications.

## Case Study

# Leading Scottish law firm, Levy & McRae, seamlessly migrates from Winscribe dictation to SpeechLive

## Challenge

To replace an end-of-life dictation system with a state-of-the-art platform for office and remote working.

## Solution

Philips SpeechLive implemented to replace Winscribe.

## Results

- ▶ The firm has successfully made a seamless transition from Winscribe to SpeechLive
- ▶ The firm's fee earners can record and review dictations quickly and efficiently from anywhere and anytime.

## Background

Levy & McRae is a leading Scottish specialist litigation law firm that assists clients in resolving a wide range of the most challenging, demanding and complex cases.

The firm's team had been using digital dictation software, Winscribe, for dictating letters and other documentation for over 10 years. With Winscribe's end-of-life imminent, an alternative system was required. Another driver was the need to move to a more modern solution running on newer technology and offering more benefits.

The firm wanted options for a new system that would allow them to migrate efficiently to a new platform from a provider with a proven track record of delivering software and support.

*"Our partners, fee earners and support staff have benefited greatly from using a very reliable and efficient dictation service. SpeechLive covers all our software and support requirements for office and remote working."*

Peter Cassidy,  
Business Support Manager,  
Levy & McRae



## Secure, cloud-based dictation solution

Voice Technologies has been a trusted supplier to Levy & McRae for over a decade, providing a comprehensive range of services including software, hardware, and ongoing support. Our long-standing relationship is built on a deep understanding of the firm's workflow and operational needs, enabling us to deliver tailored solutions that enhance its efficiency and productivity.

Our proven track record and local presence as a Scottish supplier were key factors in the firm's decision to continue partnering with us, as was our valued ability to manage their dictation platform effectively, ensuring minimal disruption to their operations and maintaining the high standards required.

By leveraging our expertise and familiarity with their processes, we were able to implement a modern speech-to-text solution, Philips SpeechLive, that not only meets their current needs but also positions them for future growth and innovation. SpeechLive is cloud-based and can therefore be used from anywhere and at any time, using a voice recorder or app. No complex installation was necessary.

## Benefits of the new system

### Modern technology

Implementing SpeechLive brought the firm right up-to-date with a more modern solution running on newer technology, which offers enhanced features and capabilities compared to Winscribe.

### Flexibility

SpeechLive is a browser-based workflow service that allows the firm's fee earners and support teams to turn their voice into text quickly and efficiently from anywhere and anytime.

### Integration with devices

SpeechLive supports the firm's various input devices, including PCs and mobile phones, making it easier for users to record dictations on the go.

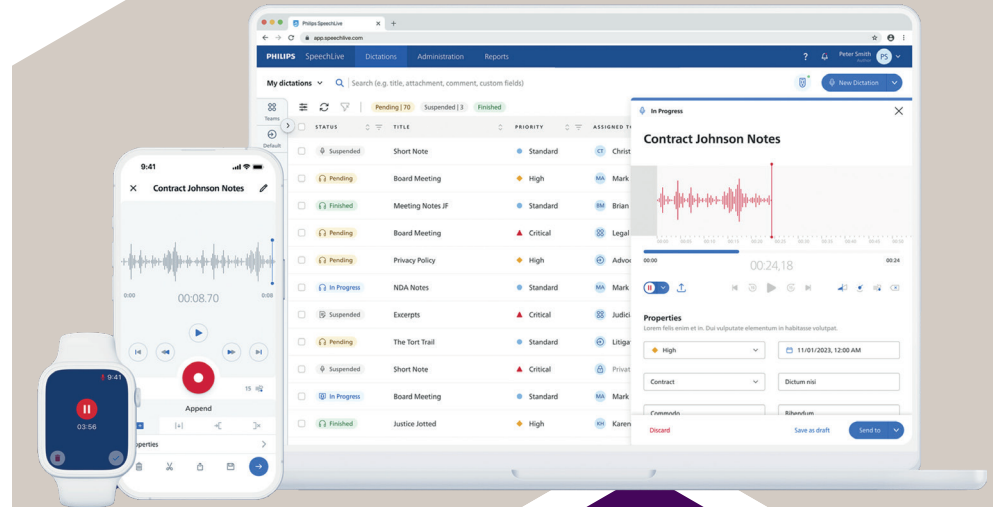
### Data security

The firm's client records are protected thanks to SpeechLive using Microsoft Azure for data storage, ensuring high levels of data privacy and security. This includes continuous penetration testing and threat detection.

### Cost-effective

SpeechLive offers subscription-based pricing with discounts for larger user groups, which can be more cost-effective compared to Winscribe.

Philips SpeechLive supports the a variety of input devices making it easier for users to record dictations on the go.



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