



# WinVoice

## Document processing made simple for healthcare professionals



### Features

- Web-based solution, supported in Edge, Chrome, iOS
- Accessible remotely via mobile devices
- Digital dictation and speech recognition
- Compatible with Dragon Medical One Supports industry standard dictation devices, headsets and foot controls
- AIVA (AI Voice Assistant), powered by Corti, to use WinVoice entirely by voice for hands-free document creation and navigation
- All user-specific document data held within profiles, eliminating the re-keying of data for each document
- Can be launched in patient context from within third-party systems such as Clinical Portal
- Fully integrates with all common PAS, EPR and distribution systems to populate and distribute documents automatically.

### Benefits

- Creates, verifies and shares clinical documentation faster, saving time and money, and improving patient care
- Populates patient and clinical information automatically, reducing errors and speeding up creation
- Supports clinic lists to speed up workflow against specific patient related events
- Removes old paper-based workflows to save time and money
- Allows remote access for users to create, verify and share documentation from where they work
- Standard integration processes with downstream systems removes data silos, improves patient care and allows clinical staff to make more informed decisions
- Upgrade to AIVA to unlock intelligent, voice-enabled workflows with clinically focused AI, enhanced accuracy and secure NHS-ready integration.

**WinVoice and Dragon Medical One have reduced document turnaround time by over 90%\***

\* For NHS Highland Urology team



# Frequently asked questions

## What is WinVoice, and who uses it?

WinVoice is our document creation and distribution application, designed to support secure, end-to-end digital workflows. It's widely used across the NHS by clinicians and secretarial teams throughout the UK, helping them create, verify and distribute clinical documents efficiently without relying on paper.

## Our documents contain sensitive patient information. Are they secure?

Yes, security is built into WinVoice as standard. All documents are stored centrally on secure servers and encrypted using 256-bit AES encryption, helping protect sensitive patient data at every stage of the process.

## We work as a large team. Can documents be shared or routed easily?

Absolutely. WinVoice is designed for team-based working.

Users can choose to view only the documents they've created or open up access across the wider team (permissions permitting). Documents are automatically routed to the originating clinician for verification, but authorised users can re-route them if needed. WinVoice also supports multi-verifier workflows, allowing several clinicians to sign off a document before it's distributed.

## Do we need to print documents?

Not unless you want to. WinVoice is designed as a digital-first solution. Documents can be distributed electronically using a range of interfaces, including GP systems, EPR systems and secure email – reducing printing and postage costs as well as delays.

## Is speech recognition supported?

Yes, WinVoice features speech recognition which can be upgraded to include AIVA. Powered by Corti, AIVA is our advanced, AI-powered voice control with hands-free navigation, specialist medical vocabulary and intelligent speech-to-text for clinical workflows.

## Can WinVoice be launched from other systems?

Yes. While WinVoice works perfectly as a stand-alone application, it can also be launched directly from third-party systems. With WinVoice, users can open straight into a new document in full patient context, helping streamline everyday workflows.

## Do we need to create contacts in WinVoice to send documents?

In most cases, no. We regularly load national reference files for GPs, dentists and optometrists into the system for you. You'll only need to create contacts for local or external recipients who aren't included in those national lists.

Work hands-free using WinVoice's speech-enabled AI Voice Assistant, AIVA



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